

# Spiral Web Care

**\$167/month**

*All pricing includes GST*

**Website support for 1 website**

Value: \$110/m

**Free website Hosting with VPS (Virtual Private Servers for up to 5 sites)**

Value: \$54/m

**Free SSL (the little padlock to the left of your website URL)**

Value: \$10/m

**Software updates for your Wordpress version, theme, and plugins.**

Value: \$50/m

**Daily backups and storage for 90 days**

Value: \$30/m

**2 front-end website check-ins a month**

Value: \$20/m

**Spam filtering & management**

Value: \$10/m

**Security Management and Hack Benefit Guarantee\***

Value: \$500/m

**Mon-Fri phone and email support (+ on-call after hours emergency)**

Value: \$250/m

**2x Free comprehensive website audits a year**

Value: \$90/m

**Quick updates for your website as requested**

Value: \$20/m

**Monthly analytics report on website traffic & sales**

Value: \$100/m

**Total Value: \$1244/m**

- *Website Audits are billed at \$220 per report if you are NOT on Web Care.*
- *Your business will also be eligible to purchase our discounted loyalty hourly packages with no expiration while your web care is active.*

# Spiral Web Care

## Why Website Care is important

When it comes to the deep dark world of the web, traffic is the equivalent of material gold. If you're a business looking to attract a lot of foot traffic (which, as a business, should be the goal) you are priming yourself to pop up on the radars of hackers looking to steal and redirect your traffic, or worse... your actual sales.

A good website needs to be handled with consistent love and attention. In other words, the latest security software, performance reporting and solutions, regular daily backups (just in case), ongoing file management to ensure your site remains at peak performance.

**Software updates, if left unattended, open the door for hacks and code injections that aren't noticed without great security software.**

Note that as part of your Web Care program you are automatically upgraded to our business builder Hosting package which comes at no extra cost to you.

*\*Our Hack Benefit Guarantee allows all of our web care clients to be covered by our cyber security insurance policy. If your site is hacked we will immediately attend to it and fix it for free. If your site is unrecoverable (though extremely unlikely), Spiral Orb Designs **will rebuild your website at no cost to you.***

*Your website must be hosted with or migrated to Spiral Orb Designs servers for the Guarantee to be in effect. This is to avoid fraudulent activity that might occur and maximise our security deliverables.*

# Meet Your Team



**Claudio Conte**  
Branding Specialist



**Kate Keiley**  
Web Designer



**David Lipschitz**  
Web Designer



**Josh Harrison**  
Graphic Designer



**Laura Misuraca**  
Graphic Designer



**Jai Dave**  
Website Care